BEST WISHES FOR THE HOLIDAY SEASON

As the holiday season approaches, I want to express to each of you my appreciation for what you have accomplished this year. It has been a year of significant change in OTE and a year in which we have continued to provide ever-increasing amounts of quality training. This has been possible only because of your efforts. I am very proud to be associated with each of you, and I am confident that, with you as the team, the tough challenges of the year ahead will be met professionally and successfully.

So, as we all pause to celebrate the holidays, I wish each of you and your families the very best. You should take considerable pride in knowing that your accomplishments this year made a vital contribution to the work of the Agency.

| Merry Christmas | and a | Happy New | Year. |
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